



# QUALITY POLICY

**Creative Pathways, Inc. and its employees are committed to meeting customer, & legal requirements in order to achieve overall customer satisfaction. We will always strive to provide unquestionable quality and service in the most effective, and consistent manner possible through a process of ongoing continual improvement.**

## MISSION

To provide customers exceptional quality aerospace / commercial products on time; critical support, & valuable feedback to all (internal / external) customers as needed.

## VALUES

**Ethics:** We exercise our duties with honesty and integrity at all times.

**Teamwork:** We respect and support each other without blame, to create a better performing team with a collected focus on efficiency, and continuous improvement.

**Customer Service:** We respond (to each other) and each customer professionally, thoroughly, and quickly with the utmost of patience, courtesy, and diplomacy.

June 1, 2022

Quality Manager: JW